

The Seattle Aquarium Connections program



How do I get tickets as a Seattle Aquarium Connections partner?

To order Seattle Aquarium Connections tickets, your organization must be a current partner in good standing. All Aquarium ticket requests must go through your agency's designated main contact. Find a list of current partners and their main contacts [here](#).

To keep the program sustainable, we encourage group reservations be made when applicable. This helps keep down the cost and waste of printing paper tickets.

Group reservations

When visiting the Aquarium with a group of **10 or more** people, you can make your reservation with at least two weeks' notice (more lead time may be necessary in the summer). A great option for field trips!

- a. Designated main contacts must make the reservation **at least** two weeks before the desired date.
- b. Fill out this [form](#).
- c. Enter the organization and main contact's information.
- d. Select "**Aquarium Connections partner**" in the box asking you to "specify your intended form of payment."
- e. You will be asked for your **agency code**
- f. You will receive an automated email after submitting your request. If you do not receive this email, we may not have received your request.
- g. Once your request has been approved by the Seattle Aquarium registrar, you will be emailed an entrance confirmation letter (this may take one to two business days).
- h. You must **print and present your entrance confirmation** on the day of your visit.
- i. For questions regarding registration call our registrar at (206)693-6196, Monday–Friday, 7:30am–3:30pm, or email registration@seattleaquarium.org

Individual Aquarium tickets

Families from or patrons of your organization may use printed tickets to visit the Aquarium on their own. Individual tickets are not to be sold, raffled, used as incentive items, or used as donations for fundraising. They have no cash value, are non-transferable between agencies, and are not to be given to employees or non-qualifying individuals.

Helpful tips

- a. Main contacts are responsible for ordering and distributing all tickets needed by their agency.
- b. **Individual tickets can be ordered twice a year per agency.** Main contacts are responsible for coordinating orders among staff in their organization.
- c. Tickets are **valid for six months** and have an expiration date printed on them.
- d. Place your ticket order at least two to three weeks before you will need to use them—processing, printing and mailing of orders occurs in batches.
- e. Children 3 years and under get free entry and do not need tickets.

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To order

- a. The main contact must email registration@seattleaquarium.org with the agency code and number of tickets needed.
- b. You must record all tickets you give out in a [distribution log](#), which you can print from our [website](#). Please fill out as much information as you can, as this allows us to get a better understanding of which audiences we are reaching, and identifies areas for improvement. If bound by confidentiality laws, please fill out what you can.
- c. Completed distribution logs must be returned to registration@seattleaquarium.org before placing your next order.
- d. *Organizations that regularly fail to return their distribution logs risk losing their good standing with Seattle Aquarium Connections.*

How many tickets can I order?

At this time you can order as many tickets as your agency can effectively distribute and record. Please note that printing tickets does incur costs, and before your next order is filled we will look at your redemption rates and number of tickets distributed in your logs to evaluate if they are being used.

When can we come to the Aquarium?

Seattle Aquarium Connections tickets are valid during all open hours at the Seattle Aquarium, including special events such as Deaf Community Day, Ocean Career Day, Discover Science Weekend, Family Science Weekend, Octopus Week and Fishtival. A complete list of all our special events can be found [here](#).

The Seattle Aquarium is open daily from 9:30am to 5pm.

Last entry at 5pm; exhibits close at 6pm.

Exception: *The Seattle Aquarium is closed two days each year—December 25 (Christmas Day) and one Friday in June for our annual Splash! fundraising gala. Check our website for details.*

Tips to consider before your visit:

If you would like a **quieter, more relaxed visit**, plan to come in the spring after 2pm

- In the summer after 4pm
- In the fall or winter seasons (not around holidays)
- Weekdays, which are generally slower than weekends

Spring and summer, weekends and around the holidays are our busiest times.

Thank you and we hope to see you soon!